



Focus on:
Texas A&M University Records Center
College Station, Texas

The Intersection Revisits a Long-Time Customer

Established in 1876 as Texas' first public institution of higher learning, Texas A&M University is a research-intensive flagship university. With more than 50,000 students — including 10,000 graduate students — Texas A&M is among the nation's largest universities.

Located in College Station, Texas, on a physical campus of over 5,200 acres, the University offers more than 120 undergraduate and 240 graduate degree programs in ten colleges. The school's curriculum includes not only agriculture and engineering, but also architecture, business, education, geosciences, liberal arts, medicine, science, and veterinary medicine.

The Texas A&M University Records Center is always an interesting place to visit. Long-time readers of *The Intersection* will recall an earlier article featuring the Records Center, which at the time was located on the top floor of the recently constructed tower annex to the Sterling C. Evans Library, in the heart of the University campus. The views were spectacular, with the new George H. W. Bush Presidential Library visible to the west, and beyond, the University airport.

Looking east, one could see across College Station, and identify highway 6 on the east side of the city, connecting Houston and Waco.

In the Sumer of 2011, Intersect again visited the Records Center to assist with RCAMS software updates for new Windows 7 systems. The Records Center had moved to a new more typical warehouse facility. It was a very hot summer day, and Meg Carpenter, the Records Management Officer at the time, invited Intersect representatives to drive their car in out of the heat — up an access ramp and into the climate-controlled records facility, where they parked a few feet from the desks and computers which were being installed.

Meg Carpenter retired at the end of 2011, and Kevin O'Sullivan became the new Records Management Officer for the University in January of 2012.

In April 2012 Intersect again visited the Records Center with some software updates, and had a chance to meet and visit with Kevin O'Sullivan in person.

Kevin brings an array of experience in records and document-related management and preservation to his



Kevin O'Sullivan, Head of Records Management, at RCAMS computer station at the new Texas A & M University Records Center in College Station.

position at the University. Following his undergraduate work at the University of Notre Dame, he earned a Master of Science in Information Studies at UT Austin, where he also received a Certificate of Advanced Study in Preservation Administration from the Kilgarlin Center for Preservation of the Cultural Record. Following completion of his degree, he worked at the Harry Ransom Center at UT, where he was engaged in archival processing, and also worked with Photo and Manuscripts collections as well as Film and Performing Arts.

Kevin was subsequently awarded the IMLS Preservation Administration Fellowship at Yale University Library, where he remained until returning to

Texas in January of 2012 to his current position as Head of Records Management at Texas A&M University at College Station.

His academic studies and experience reflect his particular interest in archiving and preservation of digital information.

The Texas A&M Records Center continues the practice begun several years ago of employing a part-time student to assist at the Records Center, an arrangement that not only benefits the Records Center, but also provides valuable experience for students, helping them gain valuable first-hand experience in records management through working with records retention schedules, and operating a live records management system, that will be useful in their future careers.

Intersect Systems frequently relies on its customers to assist with beta-testing additions and new functions for the RCAMS and RSM records management systems. While it is sometimes popular to speculate about the "paperless" office, the fact is that most organizations continue to produce and manage large quantities of physical records. Intersect has added numerous electronic document and OCR capabilities to the RCAMS system in recent years; however, continuing interest from many of our customers in use of bar code systems to manage physical records has encouraged continuing development in this area. Kevin recently agreed to beta-test new bar-code-related functions at the A&M Records Center, and provide feedback to Intersect on their applicability in a medium-to-large records facility.

The Texas A&M Records Center welcomes visitors to the facility. Anyone interested in visiting is requested to telephone first, to arrange a mutually suitable time. Kevin O'Sullivan can be reached at (979) 458-1470, or by e-mail at RMDesk@library.tamu.edu.



Left: Drive right in to our Records Center!

Above: A & M's Jeff Gonzalez installing new computers, printers, and RCAMS Records Management software.

Right: Kevin O'Sullivan with essential warehouse tool.

